



Supporting all people through
life's challenges and transitions

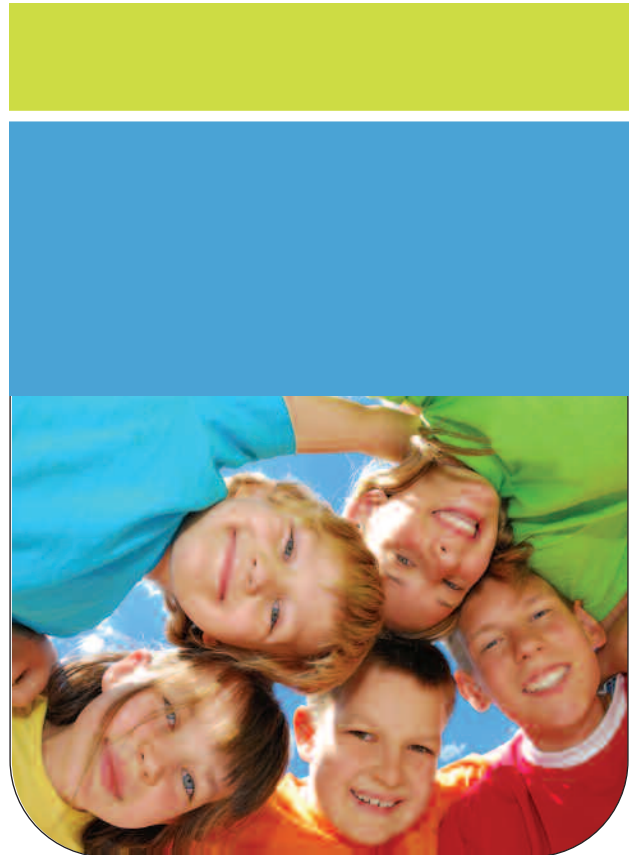
Helping people discover healing,
happiness, and healthy lifestyles



Family Services of Northeast Wisconsin:

300 Crooks St, Green Bay, WI 54301, (920) 436-6800
1810 Appleton Rd, Menasha, WI 54952, (920) 739-4226
36 Broad St, Oshkosh, WI 54901, (920) 233-6630
827 N 8th Ave, Sturgeon Bay, WI 54235, (920) 746-9040

www.familyservicesnew.org





Family Services of Northeast Wisconsin, Inc.,

is a non-profit, human services agency that strives to **protect, heal, and care** for the children and families of Northeast Wisconsin. We offer over 30 comprehensive programs that support the people of our communities during challenges and transitions in their lives.

Since 1899, Family Services has assisted individuals and families of all ages and backgrounds. Our diverse staff provide a full range of professional services in program areas such as Early Childhood Development, At-Risk Youth Programs, Crisis Services, Counseling/Treatment Services, and Self-Sufficiency Programs.

Affiliations

Alliance for Children and Families; American Association for Marriage and Family Therapy; American Association of Suicidology; United Ways of the Fox Cities, Tri-City Area, Brown County, Oshkosh and Door County; Wisconsin Association of Family and Children's Agencies; Wisconsin Association of Outpatient Mental Health Facilities; and Wisconsin Council on Human Concerns

Certifications

State of Wisconsin AODA Outpatient and Mental Health Outpatient Services; Council on Accreditation of Services for Families and Children; State of Wisconsin Certified for Residential, Day Treatment, and Crisis Intervention; Community-Based Residential Facility (CBRF)

Crisis Services

Crisis Center

Provides short-term crisis counseling for all people throughout Brown, Shawano and Sheboygan Counties free of charge. The centers are available by phone or in person 24 hours a day, every day of the year. Crisis Center staff handle situations such as suicide, stress management, relationship issues, grief and loss, parent/child conflicts, and much more.

Area Served: Brown County
300 Crooks Street, Green Bay
920-436-8888

Area Served: Shawano County
504 Lakeland Road, Shawano
715-526-3240

Area Served: Sheboygan County
1202 North 31st Street, Sheboygan
920-459-3151

Open Door Youth Services

Serves all youth in crisis in Door and Kewaunee Counties including runaway issues, suicide prevention, and more. Counseling services are available free of charge, 24 hours a day, every day of the year.

Area Served: Door and Kewaunee Counties
827 North 8th Avenue, Sturgeon Bay
920-819-7225

Runaway Project

Provides mediation to resolve conflict and reunite youth with their families as quickly as possible. Staff will respond to requests for assistance by providing counseling services where and when they are needed, 24 hours a day, every day of the year.

Area Served:
Brown County
300 Crooks St,
Green Bay
920-436-4360
ext. 1287





Crisis Services

Sexual Assault Center

Provides services 24 hours a day, 7 days a week for victims of sexual violence and their families and friends. Services are confidential and free of charge, and provided to anyone regardless of age, race, or gender. Services include crisis intervention, supportive counseling, follow-up assistance, support groups, medical and legal advocacy, and community education.

Area Served: Brown County
300 Crooks Street, Green Bay
920-436-8899

Area Served: Oconto County
1201 Main Street, Oconto
920-846-2111

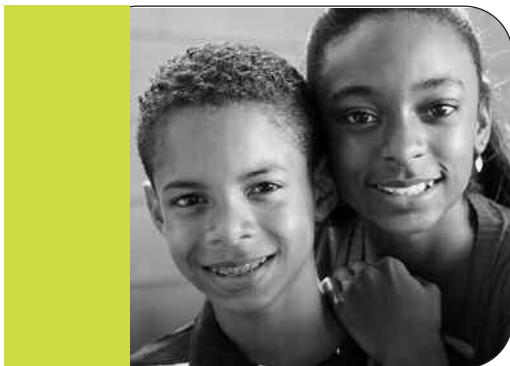
Area Served: Door County
827 North 8th Ave., Sturgeon Bay
920-746-8996

Area Served: Marinette County
1907 Ella Court, Marinette
715-732-7300

Street Outreach

An extension of the Runaway Project, Street Outreach assists in the prevention of sexual abuse and exploitation of street, homeless, and at-risk youth by providing targeted street-based outreach and education services.

Area Served: Brown County
300 Crooks Street, Green Bay
920-436-4360 ext. 1287



Counseling/Treatment Services

Our Place, CBRF

An 18-bed community-based residential facility for adults who have been diagnosed with a serious mental illness and are unable to care for themselves in an independent living environment. Services are designed to reduce or stabilize psychiatric symptoms and improve the resident's quality of life.



Area Served: Brown County
1501 North Irwin Avenue, Green Bay
920-438-7146

Student Assistance Program (SAP)

Provides services to students, families, staff, and administrators. SAP staff are contracted to work in the schools as limited employees to perform a variety of school-related functions including one-on-one meetings with students, co-facilitation of groups, parent and staff education, crisis intervention services, community services coordination, and classroom assistance.

Area Served: Brown County
300 Crooks Street, Green Bay
920-436-4360 ext. 1217

Women's Recovery Journey

An intensive outpatient program designed to provide counseling wraparound and support specific to women who are struggling with substance abuse and co-occurring disorders. The program builds on client strengths and develops strong supportive relationships.

Area Served: Brown County
300 Crooks Street, Green Bay
920-436-4360 ext. 1279



The Counseling Clinic

Provides comprehensive counseling services for individuals of any age, families, and/or groups on a variety of mental health issues such as marital and couple conflicts, career changes, low self-esteem, depression, anxiety, divorce, parent/child communication, health issues, substance abuse, and more. Our professional staff consists of certified therapists who have a master's degree and a minimum of two years post graduate training and/or certification to provide specialty services. Our therapists help people recognize problems and identify possible solutions or alternatives to live happier, more productive lives.

Area Served: Greater Green Bay
300 Crooks Street, Green Bay
920-436-6800

Area Served: Greater Fox Valley
1810 Appleton Road, Menasha
920-739-4226

The Counseling Clinic offers the following services:

- ◆ Individual counseling
- ◆ Family counseling
- ◆ Group counseling and support groups
- ◆ Play therapy and specialized children's therapy
- ◆ Psychological and Psychiatric assessment and consultation as needed



Specialized counseling services available from The Counseling Clinic:

AODA Counseling

Alcohol and Other Drug Abuse (AODA) affects nearly every family in America, directly or indirectly, and can result in disrupted relationships, occupational impairment, financial and legal problems, and/or deteriorating health. Our unique AODA program fosters personal insight regarding one's use of substances and provides counseling and treatment to help individuals overcome their addiction.



Children's Therapy

The Counseling Clinic staffs a number of therapists who are trained specifically in children's issues and can provide assessment and consultation to assist with nearly any situation your child or family may be facing.

Empower Me!! Summer Camp

A day camp for children (grades K-5) who have been diagnosed with ADHD or high-functioning autism. Held in partnership with ThedaCare Behavioral Health, the camp is designed to help participants develop the skills to improve their interaction with others.

Marriage/Couples Counseling

Assists couples who are struggling in their relationship. Our therapists work with couples to help resolve conflict, increase communication, and offer solutions for a happier future. A specialized program entitled "Couples on the Cusp" is also available, geared specifically to couples who are contemplating separation or divorce.

Sexual Abuse Treatment Program

This team of licensed therapists specialize in the treatment of sexual abuse victims and their families. The program provides assessment and treatment for individuals and their families experiencing the effects of sexual abuse.



Early Head Start

A voluntary, home visitation program offering intensive support to parents during pregnancy and continuing for up to three years. Program staff work one-on-one with high-risk families to improve family functioning, promote positive parenting skills, and help each family identify and meet their child's developmental goals.

Area Served: Brown County
300 Crooks Street, Green Bay
920-436-4360 ext. 1388

Families First

Works in conjunction with Brown County Human Services to offer prevention and intervention services to at-risk families in the Greater Green Bay area. The program provides intensive case management to increase family safety and stability with an ultimate goal of reuniting and preserving families.

Area Served: Brown County
300 Crooks Street, Green Bay
920-438-1616

Healthy Families

A voluntary, home visitation program offering intensive support to parents during pregnancy or at the time of a child's birth, and continuing for up to five years. Program staff work one-on-one with high risk families to improve coping skills and family functioning; promote positive parenting skills and parent/child interactions; and promote optimal child development. All services are provided in an effort to prevent child abuse and neglect.



Area Served: Brown County
1822 Riverside Drive, Green Bay
920-436-4416 ext. 111

Area Served: Door County
827 North 8th Avenue, Sturgeon Bay
920-746-9040



Parent Connection

A child abuse prevention program that encourages, strengthens, and supports families. Program offers early learning, home visitation services for first-time parents focused on child development, health issues, and family support. Other program components include family fun events, educational workshops, a Family Resource Center, dads programs, a teen parent mentoring program, and a supervised visitation program. All services are provided in collaboration with other local agencies to give young families the best start possible.

Area Served: Outagamie County, parts of Calumet County

1810 Appleton Road, Menasha
920-739-4226 ext. 108

Area Served: Winnebago County
36 Broad Street, Suite 150, Oshkosh
920-233-6630 ext. 101

Post-Adoption Resource Center (PARC)

Provides information and resources to meet the unique needs of adoptive families, birth parents and adoptees. The programs' primary goal is to maintain post-adoptive family integrity and provide support to help families remain intact.

Area Served: 17-county region in Northeast Wisconsin
300 Crooks Street, Green Bay
920-436-4360 ext. 1264



Early Childhood Development

Prenatal Care Coordination

Designed to help pregnant teens and their families gain access to medical, social, educational, and other services related to their pregnancy. Services are available to all teen girls throughout their pregnancy and continue for up to 60 days after delivery. Includes outreach and assessment, care plan development, ongoing care coordination and monitoring, and health education and nutrition counseling as needed. The primary goal of the program is to improve birth outcomes among pregnant teens.



Area Served: Brown County
1822 Riverside Drive, Green Bay
920-436-4416 ext. 110

Youth Guidance Programs

Coming Home Project

Community-based, after-school and summer program that promotes positive self-esteem, good decision-making, and positive peer relationships. Targets primarily minority youth, ages 8-21, offering educational support, recreational activities, and opportunities for creative expression.

Area Served: Greater Green Bay
300 Crooks Street, Green Bay
920-438-1616

Families and Schools Together (FAST)

A prevention program that targets youth ages 5-12 and their families. All family members participate in an eight-week program with the goal of improving relationships within the family and their school. Offers on-going family contacts and numerous incentives to maintain participation. An aftercare component brings families together monthly to review their progress.

Area Served: Greater Green Bay
300 Crooks Street, Green Bay
920-438-1616



Youth Guidance Programs

Day Treatment for Children & Adolescents

Provides intensive counseling services to children and adolescents who are exhibiting severe behavioral or emotional problems. This structured program offers individual and family counseling, group therapy, and education assistance. Parents are involved throughout the treatment process in establishing goals, monitoring progress, and determining when discharge criteria have been met.

Area Served: Greater Green Bay and Door County
626 South Irwin Avenue, Green Bay
920-433-3372 ext. 119

Family Resource Service Team (FRST)

FRST is a contracted service with Brown and Outagamie Counties designed to address the needs of children and adolescents who demonstrate significant emotional, behavioral, familial, academic, and/or legal problems. The FRST team individualizes service plans with the primary goals of preventing out-of-home placements and improving family functioning.

Area Served: Brown County
626 South Irwin Avenue, Green Bay
920-433-3372 ext. 102

Area Served: Outagamie County
1520 Rogers Avenue, Appleton
920-954-6804 ext. 112

In-Home Counseling Services

Provides intensive counseling services to children, adolescents, and their families in the comfort of their own home. Program staff work with parents to teach positive parenting techniques and to improve parent/child communication. The ultimate goal is to support families in a collaborative manner so the family can remain together in a healthy way.

Area Served: Brown County & surrounding
626 South Irwin Avenue, Green Bay
920-433-3372 ext. 119

Area Served: Door County & surrounding
207 South 4th Avenue, Sturgeon Bay
920-746-7690



Residential Treatment

Provides services to children who are unable to remain in their homes or in other community-based settings due to extreme behavioral problems. Individualized case planning is utilized to meet the unique needs of the children and families placed in the program. The goal of our service approach is to provide a safe environment that facilitates behavioral stabilization, positive relationship building, and new learning experiences, so children can be reunited with their families or moved to a less restrictive community setting.

Area Served: Northeast Wisconsin
3430 Spirit Way, Ashwaubenon
920-330-0339

Teen Court

An intervention program for juveniles, ages 12-16, who commit ordinance violations such as retail theft, minor theft, disorderly conduct, or minor property damage. First-time offenders must first admit guilt and can then voluntarily enter the teen court system to receive a sentence from a teen jury instead of municipal court sentencing. High school volunteers are trained to act as lawyers, clerks, bailiffs, and jurors in order to determine an appropriate sentence. Program's primary goal is to reduce the number of second-time offenders in the Brown County court system.

Area Served: Brown County
300 Crooks Street, Green Bay
920-436-4360 ext. 1392



Silvercrest Group Home

A contracted service with Winnebago County Human Services. Silvercrest is an eight-bed group home for delinquent males, ages 13 to 17, and their families.

Provides a comprehensive program of education and counseling services designed to stabilize delinquent behaviors and improve family relationships.



Area Served: Winnebago County
1021 Green Acres Lane, Neenah
920-722-4660

SOAR Program

A specialized foster home for adolescent males in Winnebago County who are being transitioned to the community from residential treatment centers. Case management and other support services are provided in an effort to help the youth make a successful transition back to their homes and schools. Operates in partnership with Winnebago County Human Services.

Area Served: Winnebago County
2717 County Road JJ, Neenah
920-722-2315

Transitions

An intervention program that assists youth at Lincoln Hills School in transitioning back to Brown or Sheboygan Counties. Services include weekly individual and group sessions with an emphasis on employability and life skills. Staff continue to provide youth with assistance for up to two years after their release to maximize the youths' chances for success.

Area Served: Brown and Sheboygan Counties
300 Crooks Street, Green Bay
920-438-1616



Youth Guidance Programs



WIA Older Youth Program

A federally funded program designed to improve the skills of our local workforce. The program targets at-risk youth between the ages of 19 and 21 to provide assistance with completion of an HSED/GED, career exploration, college enrollment, financial literacy, and connection with area resources.

Area Served: Brown, Oconto and Kewaunee Counties
701 Cherry Street, Green Bay (*inside the Wisconsin Job Center*)
920-448-7204

Self-Sufficiency Programs

Transitional Living Program (TLP)/ Independent Living Skills (ILS)

Assists homeless individuals in learning the skills necessary to become self-sufficient and live independently. Provides case management and counseling services as well as housing and financial assistance, employability skills training, and life skills training.

Area Served: Brown County
815 Klaus Street, Green Bay
920-438-1616



Self-Sufficiency Programs

Day Report Centers

Designed to serve as an alternative to incarceration for non-violent adult offenders. Program includes offender assessment and case management, day reporting and monitoring, skill building and other support services. The goal of the program is to reduce the jail population and more effectively rehabilitate offenders, who typically receive little to no support from the criminal justice system. Outagamie County also operates a Safe Exchange program to ensure that children are transferred safely between placement and non-placement parents.

Area Served: Outagamie County
227 South Walnut Street, Appleton
920-968-5740

Area Served: Winnebago County
105 Washington Avenue, Oshkosh
920-233-5410

Ways to Work

A nationwide program that provides small loans to working parents who cannot get loans elsewhere. The purpose of the loan is to help families pay for the purchase of a reliable used car, or car repairs, to assist in sustaining employment.

Area Served: Brown County
300 Crooks Street, Green Bay
920-436-4360 ext. 1397

Windows to Work

A voluntary program designed to assist inmates and parolees of the Oshkosh Correctional Institution in making a successful transition to life outside of prison. Case Managers serve as client advocates to get clients on track and start a new life.

Area Served: Brown, Manitowoc, and Sheboygan Counties
300 Crooks Street, Green Bay
920-438-1616

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www.familyservicesnew.org