



Supporting all people through  
life's challenges and transitions

Helping people discover healing,  
happiness, and healthy lifestyles



**Family Services of Northeast Wisconsin:**

300 Crooks St, Green Bay, WI 54301, (920) 436-6800  
1810 Appleton Rd, Menasha, WI 54952, (920) 739-4226  
36 Broad St, Oshkosh, WI 54901, (920) 233-6630  
57 N 12th Ave, Sturgeon Bay, WI 54235, (920) 746-9040

[www.familyservicesnew.org](http://www.familyservicesnew.org)





### **Family Services of Northeast Wisconsin, Inc.,**

is a non-profit, human services agency that **protects**, **heals**, and **cares** for the children and families of Northeast Wisconsin. We offer over 30 comprehensive programs that support the people of our communities during challenges and transitions in their lives.

Since 1899, Family Services has assisted individuals and families of all ages and backgrounds. Our diverse staff provide a full range of professional services in program areas such as Early Childhood Development, At-Risk Youth Programs, Crisis Services, Counseling/ Treatment Services, and Self-Sufficiency Programs.

### **Affiliations**

Alliance for Children and Families; American Association for Marriage and Family Therapy; American Association of Suicidology; United Ways of the Fox Cities, Tri-City Area, Brown County, Oshkosh and Door County; Wisconsin Association of Family and Children's Agencies; Wisconsin Association of Outpatient Mental Health Facilities; and Wisconsin Council on Human Concerns

### **Certifications**

State of Wisconsin AODA Outpatient and Mental Health Outpatient Services; Council on Accreditation of Services for Families and Children; State of Wisconsin Certified for Residential, Day Treatment, and Crisis Intervention; Community-Based Residential Facility (CBRF)

## **Crisis Services**

### **Crisis Center**

Provides face-to-face professional, short-term crisis counseling, 24 hours a day, 7 days a week for people of all ages in Brown and Sheboygan Counties. The Crisis Team in Brown County also serves 12 counties in Northern Wisconsin as well as regional Lifeline callers (1-800-Suicide and 1-800-273-TALK) with professional crisis counseling over the phone, 24/7. Crisis Center staff handle situations such as suicide, stress management, relationship issues, grief and loss, parent/child conflicts, and more.

**Area Served:** Brown County

300 Crooks Street, Green Bay  
920-436-8888

**Area Served:** Sheboygan County

1202 North 31st Street, Sheboygan  
920-459-3151

### **Open Door Youth Services**

Provides 24/7 services to runaways and other youth in crisis, responding to requests for assistance where and when it is needed. Staff provide crisis intervention and family mediation for any youth in need, with a primary goal of resolving conflict and reuniting youth with their families as quickly as possible.



**Area Served:** Brown County

300 Crooks Street, Green Bay  
920-436-4360 ext. 1287

**Area Served:** Door and Kewaunee Counties

57 North 12th Avenue, Ste 110, Sturgeon Bay  
920-493-0119

**Area Served:** Marinette and Oconto Counties

1907 Ella Court, Marinette  
715-923-9885



## Crisis Services

### Sexual Assault Center

Provides services 24 hours a day, 7 days a week for victims of sexual assault or abuse, and their families and friends. Services are confidential and free of charge, and provided to anyone regardless of age, race, or gender. Services include crisis intervention, supportive counseling, follow-up assistance, support groups, medical and legal advocacy, and community education.

**Area Served:** Brown County

300 Crooks Street, Green Bay  
920-436-8899

**Area Served:** Door County

57 North 12th Ave, Ste 110, Sturgeon Bay  
920-746-8996

**Area Served:** Oconto County

512 Brazeau Avenue, Oconto  
920-846-2111

**Area Served:** Marinette County

1907 Ella Court, Marinette  
715-732-7300

### Willow Tree Cornerstone Child Advocacy Center

Provides services to children who are suspected victims of abuse or neglect or witness to a crime. Willow Tree is a safe, comfortable facility where children can discuss the



abuse in a non-threatening, compassionate, and child-friendly environment. The center brings together a team of specially trained professionals who evaluate and investigate cases of child abuse, while attending to the child's immediate psychological and medical needs. Therapy and support services are also provided for as long as it is needed.

**Area Served:** Brown County & surrounding

503 South Monroe Avenue, Green Bay  
920-436-8881



## Counseling/Treatment Services



### Our Place, CBRF

An 18-bed community-based residential facility for adults who have been diagnosed with a serious mental illness and are unable to care for themselves in an independent living environment. Services are designed to reduce or stabilize psychiatric symptoms and improve the resident's quality of life.

**Area Served:** Brown County

1501 North Irwin Avenue, Green Bay  
920-438-7146

### Student Assistance Program

Provides services to students, families, staff, and administrators. Staff are contracted to work in the schools as limited employees to perform a variety of school-related functions including one-on-one meetings with students, co-facilitation of groups, parent and staff education, crisis intervention services, community services coordination, and classroom assistance.

**Area Served:** Brown County

300 Crooks Street, Green Bay  
920-436-4360 ext. 1217

### Women's Recovery Journey

An integrated intensive outpatient program for women in need of treatment for AODA (Alcohol and Other Drug Abuse) and/or other mental health issues. The program helps women recover from their addiction and become better able to care for themselves and their families.

**Area Served:** Brown County

300 Crooks Street, Green Bay  
920-436-4360 ext. 1279



### **The Counseling Clinic**

Provides comprehensive counseling services for individuals of any age, families, and/or groups on a variety of mental health issues such as marital and couple conflicts, low self-esteem, depression, anxiety, divorce, parent/child communication, health issues, substance abuse, and more. Our professional staff consists of certified therapists who have a master's degree and a minimum of two years post graduate training and/or certification to provide specialty services. Our therapists help people recognize problems and identify possible solutions or alternatives to live happier, more productive lives.

**Area Served:** Greater Green Bay  
300 Crooks Street, Green Bay  
920-436-6800

**Area Served:** Fox Valley & surrounding  
1810 Appleton Road, Menasha  
920-739-4226

### **The Counseling Clinic offers the following services:**

- Individual counseling
- Family counseling
- Group counseling and support groups
- Play therapy and specialized children's therapy
- Psychological and Psychiatric assessment and consultation as needed



### **Specialized counseling services available from The Counseling Clinic:**

#### **AODA Counseling**

Alcohol and Other Drug Abuse (AODA) affects nearly every family in America, directly or indirectly, and can result in disrupted relationships, occupational impairment, financial and legal problems, and/or deteriorating health.

Our unique AODA program fosters personal insight regarding one's use of substances and provides counseling and treatment to help individuals overcome their addiction.



#### **Children's Therapy**

The Counseling Clinic staffs a number of therapists who are trained specifically in children's issues and can provide assessment and consultation to assist with nearly any situation your child or family may be facing.

#### **Marriage/Couples Counseling**

Assists couples who are struggling in their relationship. Our therapists work with couples to help resolve conflict, increase communication, and offer solutions for a happier future.

#### **Sexual Abuse Treatment Program**

This team of licensed therapists specialize in the treatment of sexual abuse victims and their families. The program provides assessment and treatment for individuals and their families experiencing the effects of sexual abuse.



### Early Head Start

A voluntary, home visitation program offering intensive support to parents during pregnancy and continuing for up to three years. Program staff work one-on-one with high-risk families to improve family functioning, promote positive parenting skills, and help each family identify and meet their child's developmental goals.

**Area Served:** Brown County  
300 Crooks Street, Green Bay  
920-436-4360 ext. 1388

### Families First

Works in conjunction with Brown County Human Services to offer prevention and intervention services to at-risk families throughout Brown County. The program provides intensive case management to increase family safety and stability with an ultimate goal of reuniting and preserving families.

**Area Served:** Brown County  
300 Crooks Street, Green Bay  
920-436-4360 ext. 1273

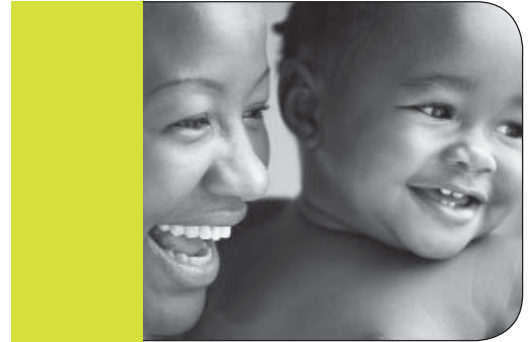
### Healthy Families

A voluntary, home visitation program offering intensive support to parents during pregnancy or at the time of a child's birth, and continuing for up to five years. Program staff work one-on-one with high-risk families to improve coping skills and family functioning; promote positive parenting skills and parent/child interactions; and promote optimal child development. All services are provided in an effort to prevent child abuse and neglect.



**Area Served:** Brown County  
1822 Riverside Drive, Green Bay  
920-436-4416 ext. 111

**Area Served:** Door County  
57 North 12th Avenue, Ste 110, Sturgeon Bay  
920-746-9040



### Parent Connection

A child abuse prevention program that encourages, strengthens, and supports families. Program offers early learning, home visitation services for first-time parents focused on child development, health issues, and family support. Other program components include family fun events, family wellness workshops, dads programs, teen parent programs, and a supervised visitation program. All services are provided in collaboration with other local agencies to give young families the best start possible.

**Area Served:** Outagamie County, parts of Calumet County  
1810 Appleton Road, Menasha  
920-739-4226 ext. 108

**Area Served:** Winnebago County  
36 Broad Street, Ste 150, Oshkosh  
920-233-6630 ext. 101

### Parent Education

Works in collaboration with the Door County Department of Social Services to assist families in need of additional support and resources. Parent Educators build on family strengths and individual needs to help families set and reach individualized goals aimed at creating a more stable home environment and keeping the family working together.

**Area Served:** Door County  
57 North 12th Avenue, Ste 110, Sturgeon Bay  
920-746-9226



## Early Childhood Development

### Post-Adoption Resource Center (PARC)

Provides support, resources, and information/referral services to individuals and families whose lives have been impacted by adoption. Services include toll-free access to information, resources and crisis intervention services, support groups, educational opportunities, family celebrations, and more.

**Area Served:** 17-county region in Northeast Wisconsin  
300 Crooks Street, Green Bay  
920-436-4360 ext. 1264

### Prenatal Care Coordination

Helps pregnant youth (ages teen to early 20's) gain access to medical, social, educational, and other services related to their pregnancy. Services are available to all young girls throughout their pregnancy and continue for up to 60 days after delivery. Includes outreach and assessment, care plan development, ongoing care coordination and monitoring, and health education/nutrition counseling as needed. The primary goal of the program is to improve birth outcomes among pregnant youth.



**Area Served:** Brown County  
1822 Riverside Drive, Green Bay  
920-436-4416 ext. 111

## Youth Guidance Programs

### Coming Home Project

A community-based, after-school and summer program that promotes positive self-esteem, good decision-making, and positive peer relationships. Targets primarily minority youth, ages 8-21, offering recreational and social opportunities while also providing homework and other academic assistance to help them achieve their full potential.

**Area Served:** Greater Green Bay  
300 Crooks Street, Green Bay  
920-436-4360 ext. 1260



## Youth Guidance Programs

### Day Treatment for Children & Adolescents

Provides intensive counseling services to children and adolescents who are exhibiting severe behavioral or emotional problems. This structured program offers individual and family counseling, group therapy, and education assistance. Parents are involved throughout the treatment process in establishing goals, monitoring progress, and determining when discharge criteria have been met.

**Area Served:** Greater Green Bay and Door County  
626 South Irwin Avenue, Green Bay  
920-433-3372 ext. 119

### Ethan House

A group home for boys, ages 10-17, who are court-ordered into placement or referred from the county or state due to behavioral, emotional or legal issues. Staff provide structure, supervision and guidance to help youth overcome their troubled past, with an ultimate goal of family and community reintegration.

**Area Served:** State of Wisconsin  
Ethan House I: 1470 Emilie Street, Green Bay  
920-437-1942  
Ethan House II: 644 South Quincy Street, Green Bay  
920-437-5079

### Family Resource Service Team (FRST)

FRST is a contracted service with Brown and Outagamie Counties designed to address the needs of children and adolescents who demonstrate significant emotional, behavioral, familial, academic, and/or legal problems. The FRST team individualizes service plans with the primary goals of preventing out-of-home placements and improving family functioning.

**Area Served:** Outagamie County  
1520 Rogers Avenue, Appleton  
920-954-6804 ext. 112

**Area Served:** Brown County  
626 South Irwin Avenue, Green Bay  
920-433-3372 ext. 102



## Residential Treatment Program

Provides services to children who are unable to remain in their homes or in other community-based settings due to extreme behavioral problems. Individualized case planning is utilized to meet the unique needs of the children and families placed in the program.



The goal of our service approach is to provide a safe environment that facilitates behavioral stabilization, positive relationship building, and new learning experiences, so youth can be reunited with their families or moved to a less restrictive community setting.

**Area Served:** State of Wisconsin  
3430 Spirit Way, Ashwaubenon  
920-330-0339 ext. 107

## Silvercrest Group Home

A contracted service with Winnebago County Human Services. Silvercrest is an eight-bed group home for delinquent males, ages 13 to 17, and their families. Provides a comprehensive program of education and counseling services designed to stabilize delinquent behaviors and improve family relationships.

**Area Served:** Winnebago County  
1021 Green Acres Lane, Neenah  
920-722-4660

## Transitions

An intervention program that assists youth at Lincoln Hills School in transitioning back to Brown County. Services include weekly individual and group sessions with an emphasis on employability and life skills. Staff continue to provide youth with assistance for up to two years after their release to maximize the youths' chances for success.

**Area Served:** Brown County  
300 Crooks Street, Green Bay  
920-436-4360 ext. 1266



## WIA Older Youth Program

A federally funded program designed to improve the skills of our local workforce. The program targets at-risk youth between the ages of 19 and 21 to provide assistance with completion of an HSED/GED, career exploration, college enrollment, financial literacy, and connection with area resources.

**Area Served:** Brown, Kewaunee and Oconto Counties  
701 Cherry Street, Green Bay *(inside the Wisconsin Job Center)*  
920-448-7204

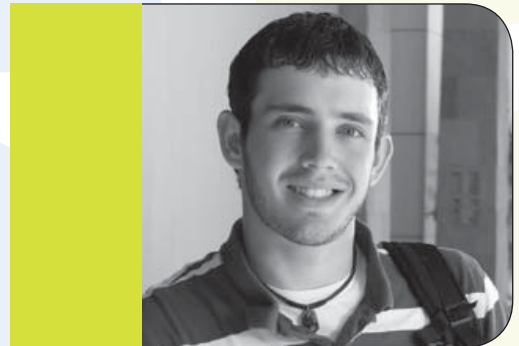
## Self-Sufficiency Programs

### Day Report Centers

Serves as an alternative to incarceration for non-violent adult offenders. Program includes offender assessment and case management, day reporting and monitoring, skill building and other support services. The goal of the program is to reduce the jail population and more effectively rehabilitate offenders, who typically receive little to no support from the criminal justice system. Outagamie County also operates a Safe Exchange program to ensure that children are transferred safely between placement and non-placement parents.

**Area Served:** Outagamie County  
227 South Walnut Street, Appleton  
920-968-5740

**Area Served:** Winnebago County  
105 Washington Avenue, Oshkosh  
920-233-5410





### Independent Living Skills

Provides classes and instruction to youth and young adults, ages 15-21 who are or have been in out-of-home care, to help them learn the skills necessary to live successfully on their own. Topics include cooking, laundry, general housekeeping, budgeting, employability skills training, exploration of post-secondary education, and more.

**Area Served:** Brown County  
815 Klaus Street, Green Bay  
920-438-1616 ext. 2101

### Transitional Living Program

Assists homeless youth and young adults with learning the skills necessary to become self-sufficient and live independently. Provides case management and counseling services as well as housing and financial assistance, employability skills training, life skills training, interpersonal skill building, goal setting, and community referrals as needed.

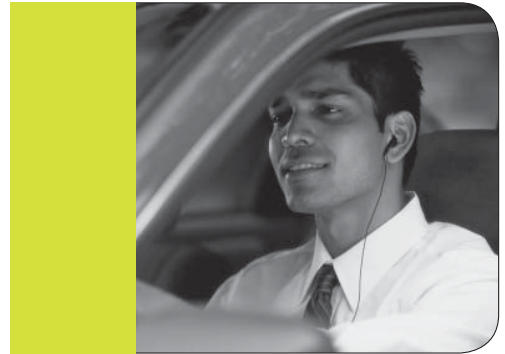
**Area Served:** Brown County  
815 Klaus Street, Green Bay  
920-438-1616 ext. 2101

### Steps to Success

A voluntary program designed to assist inmates and parolees from the Taycheedah Correctional Institution in making a successful transition back into the community. Case managers provide education, support, and other advocacy services to help participants get on track and start a new life.



**Area Served:** Brown, Manitowoc, Sheboygan, Oconto, Kewaunee, and Door Counties  
300 Crooks Street, Green Bay  
920-436-4360 ext. 1389



### Ways to Work

A nationwide program that provides small loans to working parents who cannot get loans elsewhere. The purpose of the loan is to help families pay for the purchase of a reliable used car, or car repairs, to assist in sustaining employment. Participants also receive financial literacy training and case management services to help them on the path to financial independence.

**Area Served:** Brown County  
300 Crooks Street, Green Bay  
920-436-4360 ext. 1397

**Area Served:** Outagamie and Winnebago Counties  
1810 Appleton Road, Menasha  
920-739-4226 ext. 210

### Windows to Work

A voluntary program designed to assist inmates and parolees of the Oshkosh Correctional Institution in making a successful transition to life outside of prison. Case Managers serve as client advocates to get clients on track and start a new life.

**Area Served:** Brown, Manitowoc, and Sheboygan Counties  
300 Crooks Street, Green Bay  
920-436-4360 ext. 1269 or 1390