



## Participant Success Stories

Family Resource Service Team

### Program Overview

The Family Resource Service Team (FRST) is a contracted service with Brown and Outagamie Counties designed to address the needs of children and families who demonstrate significant emotional, behavioral, family, academic, and/or legal problems. The FRST team individualizes service plans with the primary goals of preventing out-of-home placement and improving family function.

### Who We Serve

Children, ages 0-17, who demonstrate significant behavioral and emotional issues, and are also often at high risk for out-of-home placement. **2009: 21,433 hours of service to 263 families**

### A Story of Success

Mark was a 14-year-old boy who was referred to the FRST program after being placed in Shelter Care due to his acting out behaviors at home. He had been expelled from school for having a gun in his locker and was on a formal court order for theft and destruction of private property. He was very disrespectful towards any authority and used drugs and alcohol on a regular basis.

The FRST team's first objective was to stabilize Mark's life at home. They worked with Mark and his family to convert their negative communication patterns into more positive, less demanding conversations. They learned how to treat one another with respect. Through structure and role modeling, FRST workers were able to help Mark's mom become more empowered and take control back from her son to make their home a more healthy, nurturing environment.

With these changes at home, Mark's work within his alternative school program began to improve. If he stays on track, he will be reinstated into the public school system for the next school year.

Since the FRST program became involved, Mark has had no further law violations. He has also stopped using drugs and alcohol and is attending AODA counseling every other week. Due to Mark's steady progression, his court order will soon expire and he has a new, brighter outlook for his future.

*The FRST program has offices at 626 S Irwin Avenue in Green Bay and 1520 Rogers Avenue in Appleton.*

*The above story is an example of the type of children, individuals and families we serve. Names, ages, and other personal information have been changed to protect the client's confidentiality.*

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