



# crisis center

Family Services

Protect. Heal. Care.

*Strengthening Families*



300 Crooks Street, Green Bay, WI 54301  
P.O. Box 22308, Green Bay, WI 54305-2308

**24-hour Crisis Line: (920) 436-8888**  
**TTY: (920) 436-8887**

Family Services of Northeast Wisconsin, Inc.  
(920) 436-6800 (800) 998-9609  
[www.familyservicesnew.org](http://www.familyservicesnew.org)



A United Way Member Agency

## What is a Crisis?

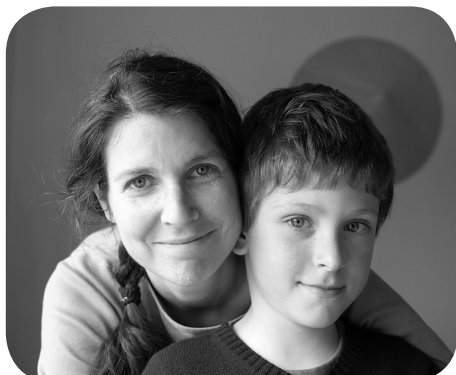
A crisis occurs when people are not prepared to handle a situation and normal coping mechanisms do not work. A crisis is generally short in duration, but it has the potential to produce self-destructive behavior.

## About the Crisis Center

The Crisis Center is staffed 24 hours a day, seven days a week. All services are provided **at no cost to the client**. The Crisis Center is staffed by Masters and Bachelors degreed mental health professionals trained in crisis intervention.

## Services Provided

- Anonymous telephone counseling
- In-person assessment and short-term counseling in the Crisis Center or anywhere in Brown County
- Assessment for admissions to Brown County Mental Health Center
- Active follow-up and assistance
- Suicide prevention and assessment
- Community education and outreach
- Centralized community information and referral



## Common Problem Areas Addressed

- Abuse Issues
- Alcohol and Drug Abuse
- Couples Conflicts
- Depression and Anxiety
- Divorce
- Domestic Violence
- Grief and Loss
- Job Loss
- Major Life Changes
- Mental Illness
- Parent/Child Conflicts
- Relationship Issues
- Runaway Youth
- Stress Management
- Suicide and Suicide Prevention

## What to Expect

Counselors will listen to you and provide an assessment of your current situation. A plan will be developed with you to meet your immediate and long-term needs. We will follow up with you to re-evaluate your status and determine if you need additional help.

We provide services to any person within Brown County. Contact with the Crisis Center is confidential.

## Where to Call

Call the Crisis Center at **920-436-8888** from anywhere in Brown County, 24 hours a day, 7 days a week.

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### Family Services of Northeast Wisconsin:

- State of Wisconsin AODA Outpatient and Mental Health Outpatient
- State of Wisconsin Certified for Residential, Day Treatment, and Crisis Intervention