



crisis center

Family Services

Supporting all people through
life's challenges and transitions.

Strengthening Families



crisis center

Family Services

300 Crooks Street, Green Bay, WI 54301
P.O. Box 22308, Green Bay, WI 54305-2308

24-hour Crisis Line: (920) 436-8888

Family Services of Northeast Wisconsin, Inc.
(920) 436-6800 (800) 998-9609
www.familyservicesnew.org



What is a Crisis?

A crisis occurs when people are not prepared to handle a situation and normal coping mechanisms do not work. A crisis is generally short in duration, but it has the potential to produce self-destructive behavior.

About the Crisis Center

The Crisis Center is staffed 24 hours a day, seven days a week. All services are provided **free of charge**. The Crisis Center is staffed by Masters and Bachelors degreed mental health professionals trained in crisis intervention.

Services Provided

- Anonymous telephone counseling
- In-person assessment and short-term counseling in the Crisis Center or anywhere in Brown County
- Assessment for admissions to Brown County Mental Health Center
- Active follow-up and assistance
- Suicide prevention and assessment
- Community education and outreach
- Centralized community information and referral



Common Problem Areas Addressed

- Abuse Issues
- Alcohol and Drug Abuse
- Couples Conflicts
- Depression and Anxiety
- Divorce
- Domestic Violence
- Grief and Loss
- Job Loss
- Major Life Changes
- Mental Illness
- Parent/Child Conflicts
- Relationship Issues
- Runaway Youth
- Stress Management
- Suicide and Suicide Prevention

What to Expect

Counselors will listen to you and provide an assessment of your current situation. A plan will be developed with you to meet your immediate and long-term needs. We will follow-up with you to re-evaluate your status and determine if you need additional help.

We provide services to any person within Brown County. Contact with the Crisis Center is confidential.

Where to Call

Call the Crisis Center at **920-436-8888** from anywhere in Brown County, 24 hours a day, 7 days a week.

Family Services of Northeast Wisconsin:

- State of Wisconsin AODA Outpatient and Mental Health Outpatient
- Council on Accreditation of Services for Families and Children
- State of Wisconsin Certified for Residential, Day Treatment, and Crisis Intervention